

Q1.01 Quality Management Resources

Quality management associations & accreditation bodies:

American Society for Quality (<http://asq.org>).

International Organization for Standardization (ISO) (www.iso.org).

JAS-ANZ (www.jas-anz.com.au). JAS-ANZ is the accreditation body for Australia and New Zealand.

Commercial audit & certification organizations:

There are many commercial businesses that provide training, consulting, and/or certification services for quality management, often together with similar services such as Risk, OHS, Environmental, and others. A few of these firms are listed below.

Acumen Management Services (www.acumen-ms.com.au).

BSI (www.bsigroup.com.au).

Compliancehelp Consulting (<http://quality-assurance.com.au>).

NCS International (www.nsci.com.au).

Quality Consulting Group (www.qcg-quality.com.au)

QMS (www.qms.org.au).

Quality Systems (www.qualitysystems.com).

RABQSA (www.rabqsa.com).

SAI Global (www.saiglobal.com).

Index of Quality Management papers:

Q1.02: *Audits and the Audit Process* (Charles Nelson)

Q1.03: