Common Tools

Version V3.10.32: 27 March 2012

Common tools overview

Common tools in **iProjects** are:

- CF Communication Form
- PF01 Internal Project
- PF02 Project Document Register & Transfer
- PF03 Incoming Project Document Register

iProjects Common tools are used throughout all Stages of a Project. PF01: Internal Project form is a special-purpose template, described on p. 2.

Features common to most iProjects ProForm tools

Typically, ProForm tools have one or more of three types of on-screen help, as indicated below.

- Control panel: Upper right, just outside the form printable area, is a graphic that contains three to seven standard commands, appropriate to the ProForm function. For details on how to use this control panel, refer UserGuide 1.1: Login & Navigation. "Dupe" means "duplicate this record".
- Margin UserGuides: On many ProForm templates, there are notes – always in green text, providing advice in using the ProForm. An example is shown right.
- On-form User Notes: Many templates include notes within the printable area of the template, as shown right.

These notes mean that most templates will be selfexplanatory, particularly as they are designed to "mirror" the way most practices operate. For inexperienced users, the following details will help explain the use of the Stage templates listed. Email Preview Print Save As PDF Zoom New Dupe

NOTE: This form is designed to be partially completed digitally (first 3 columns), then printed as a blank distribution template for multiple issues of documents.

USER NOTES:

1. You must have completed Task level pricing on PF18 in order to use this form.

2. Entry earned value data at the Task level, not the Stage level.

3. Obtain "Allowance used to date" values from accounting (hours used x charge rate).

4. All values on this form EXCLUDE GST or other sales taxes.

Special features of particular ProForm templates

CF Communication Form

The multi-purpose **Communication Form** (CF) manages 12 different functions. Originally developed by the Australian firm of Thomson Adsett Architects (and used with their permission), we automated the concept to create a powerful and highly efficient way of tracking all of the standard communication protocols that are usually required to have a life as a print or electronic pdf document. (See *Update Note* below.)

This template contains two basic tools: a central communication management page, shown below, and a template for individual communication items generated by the system.

Projects

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| Communication Types | Forms | s Log | Add new communie | cation item P | review log | Print log | | | PF13 Team | |
|---|-------|-------|------------------|---------------|------------|-----------|---------|---|---|---|
| | ID | Date | From | То | Fim | n | Subject | | Firm Details | Person Details |
| 01 Instruction | | | | | | | | • | Us | <u>10</u> |
| 02 Transmittal | | | | | | | | | Baulderstone (VIC) | lan Luck, General |
| 03 Information | | | | | | | | | Level 4, 55 Southbank | Manager VIC |
| 04 Phone Call record | | | | | | | | | SOLITHBANK VIC 3006 | Ph: iluck@baulderstone.com |
| 05 Request for Information | | | | | | | | | Us | 0 |
| 06 Design Review Record | | | | | | | | | Fantasy Projects | Fillmore Potts, Partner |
| 07 Document Change | | | | | | | | | 100 Queens Rd | Ph: |
| 08 Training/Attendance | | | | | | | | | Southbank VIC 3006 | |
| 09 Client Complaint Report | | | | | | | | | Us | IA . |
| 10 Incident report | | | | | | | | | Barry Gale Engineers & | Barry Gale, Director |
| 11 Nonconformity Report | | | | | | | | | Partners | Ph: |
| 12 Corrective Action | | | | | | | | | 51 City Road SOUTHBANK VIC 3006 | bge@bgegroup.com |
| | | | | | | | | | Us Barry Gale Engineers & Partners 51 City Road | Serafim Konstantinou, Director Ph: |
| USER NOTES | | | | | | | | | SOUTHBANK VIC 3006 | 10 |
| This ProForm template uses a single "multi-purpose" format for the 12 types of Communication listed above. | | | | | | | | | SEMF Pty Ltd - VIC 22-28 Compark Circuit MULGRAVE VIC 3170 Australia | Allan Waitzer, Managing Director Ph: 03 8545 0400 |
| 1. Select the Form Type in the list | | | | | | | | | <u>Us</u> | <u>10</u> |
| above. | | | | | | | | | Brown + Tomkinson Pty Ltd | Anthony Spencer, Regional Manager |
| 2. Click the "Add new communication item" button at the | | | | | | | | | Level 2, 55 Southbank Boulevard | Ph: 0417 484 299 |
| op right of the Forms Log, | | | | | | | | | | |
| 3. Click the red triangle at the left of the new form you've just created. This opens the form. Complete the | | | | | | | | | Brown + Tomkinson Pty Ltd Level 2, 55 Southbank Boulevard | Stephen Makaras, Project Manager Ph: stephen |
| entered on the form is now in the Log. | | | | | | | | | SEMF Pty Ltd - VIC | Adam Coode, Region |
| 4. Print any form using the "Print" | | | | | | | | | 22-28 Compark Circuit MULGRAVE VIC 3170 | Manager VIC/NSW Ph: |
| command to the right of the form. | | | | | | | | | Us | ie |
| 5. You can access the list of all | | | | | | | | | SMEC Urban (Melb) | Greg Sheath, Senior |
| issued forms for your project by | | | | | | | | | Level 5, 71 Queens | Project Manager |
| eft of the form type in the list | | | | | | | | | Road MELBOURNE VIC 3004 | Ph: area sheath@smu.com |
| above. | | | | | | | | | | |
| You can delete any form by clicking on the "ashcan" at the right | | | | | | | | | | |
| or that form in the Log. However, once you delete the form, you can't recover it. It's GONE. | | | | | | | | | | |
| ecorer n. n.a crone. | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | - | | |

The basic template has a Communication Type selection list at left, with extensive User Notes. In the center is a list view to display the items belonging to any one of the 12 Types, with the Type selected by clicking on the red arrow in the Types schedule.

The 12 types of communication are shown at right, and mirror conventional paper-based forms in general use for these purposes. Types 09 -12 are for use with firms that have ISO 9001 QM systems; these uses support key requirements in that standard.

There are two ways to create a new communication item.

To send a message to someone on the Project Team: First select the Communication Type you want to send, by clicking he relevant red triangle. On the right is a list of all contacts assigned to the project, for instant selection – just click the <u>Send to</u> button above the relevant contact to copy the recipient's details into the **To** and Firm fields in the list. Doing this creates a new individual communication form.

Communication Types

| • | or instruction |
|---|----------------------------|
| ► | 02 Transmittal |
| ► | 03 Information |
| ► | 04 Phone Call record |
| ۲ | 05 Request for Information |
| ► | 06 Design Review Record |
| ► | 07 Document Change |
| ► | 08 Training/Attendance |
| ► | 09 Client Complaint Report |
| Þ | 10 Incident report |
| Þ | 11 Nonconformity Report |
| | 12 Corrective Action |

To send a message to someone else: Again, select the type of

communication you want to send, using the red triangle. Click the <u>Add new general</u> <u>message item</u>, top centre of the template, which creates a new template for your message.

Either of the above methods opens a new message template (see next page) in the category selected, and assigns it the next ID number.

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| 2. | | | | 2.342200 | | and a | and a | 130 | - | - Cill | |
|----------------------|------------------|--------------------|---------------------|------------------|-----------|-----------|-------------|---------|----------------------------|------------|---------|
| | This spac | e for | you | ur logo / b | rand | | - | | | | |
| Project | Megatowers Trai | ning Sam | ple | | Pr | incea (| Page 7/1 | AR | | | CF01 |
| No. | 225A | Incidence | No: F1 | 10148A.CF01.001 | • | 130169 PM | D CF01.001 | _ | | 01 Inst | ruction |
| From | Charles Nelson | | Date | 4/12/2011 | | CC to: | | | at Firm: | | |
| То | Harrison (Harry) | Philpott | Firm | Fantasy Projects | | | | | | | |
| Subject | Site survey | | | | | | | | | | |
| | | | | | | | | | | | |
| Joc Link Doc Nami | • | | | | Add | Priorit | v This w | eek | | | |
| Joo Ham | • | | | | | 11011 | , | con | | | 888888 |
| | | | | | | | | | | | |
| ACTION I | PROPOSED / TAK | EN | | | | | | | | | |
| ACTION | PROPOSED / TAK | EN | posed I | by: | | | | | Date: | | |
| ACTION | PROPOSED / TAK | EN Proj Comj | posed I | by: | | | | | Date: Date: | | |
| ACTION I | PROPOSED / TAK | EN Proj Comj | posed I pleted I | by: | To be use | d only if | long-term p | reventi | Date: Date: Ve measu | res are re | quired |

YOUR FIRM NAME GOES HERE YOUR FIRM ADDRESS GO HERE Full width of page is available. See HOME > System Admin

Note the overall structure. As this is a multi-purpose template, it has features that cover all cases. Your first reaction might be: *"Why do we need all this? Why not just send an email?"* Unless you have invested in a special-purpose email management system, your email records are probably not sorted by project, and probably trying to get everybody to centrally store all email in a project-based, easy-retrieval is a constant headache.

Although a tad more initial work, this template solves the problem, and keeps all project-relevant communications securely linked to the project number in your system – organized, logged, and instantly accessible.

Once you have created your message, the easiest way to distribute it is to save it as a .pdf document, and send it as an attachment to an email, with copies to the additional people you've identified in the upper right CC: field.

Two more points about this template: First, Priority is set by an editable drop-down panel, as shown right.

Second, You can generate a list of any of the log of Communication Types using the <u>Preview log</u> and <u>Print log</u> buttons.

| * | | |
|-----------|---------------------|-----|
| Priority | This week | |
| DETAILS | URGENT | |
| We unders | Tomorrow | pre |
| | This week | |
| | Before next meeting | |
| | Edit | |
| | | |

Email

The Email button is a powerful feature of **iProjects** that, when selected, performs the following functions:

- Saves the document as a .pdf file;
- Opens a new email addressed to the client contact address
- Enters the Project Number in the Email Subject Line;
- Identifies the Contact as the Client;
- Identifies the Project by its name;
- Identifies the Form ID from which the .pdf file was created; and
- Attaches the .pdf file to the email.

All of the above ID functions can be revised by the User as needed.

What's Next - "Fillable" pdf documents?

We're researching the best ways to make .pdf documents "fillable" by recipients, so return communication documents can be digitally filed, retrieved and access without scanning. Adobe's Acrobat[™] is one good way, but it means buying a site license for each workstation. We hope to find a solution that offers similar functionality that we can build into **iProjects.** Watch this space!

PF01 Internal Project

We built the Internal Project template to manage our own huge number of small in-office projects: What is the project, who will work on it, and so on. We thought you might like to use it, too, so we've added it to your bag of tricks - if you think it will work for you!

If it's not obvious, this template automates a couple of feature we've used for years for small project plans:

- The "project owner" the person responsible for delivering the project.
- Priority: A drop-down list of priorities in the big scheme of things.
- Tracking of Primary and Supporting responsibilities for each task. There can only be one primary, but multiple supporting, responsibilities.

The simple example below shows how we use this template. It helps keep us on track.

Projects

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| Project description and outcomes | | Project Owner | | | Project Team | | | |
|---|---|-----------------------------|------------|-------|-----------------------------|----------|-----|---------------|
| Set up PSMJ project mgt training program - Spring 2011 | | Justine Priority High | | | Justine Elina Charles | | | JS |
| | | | | | | | | EB |
| | | | | | | | | CN |
| | Start date: 22/6/11 Complete by: 30/7/11 | | | Annia | | | | Δ1 |
| | | | | ~~~~ | Annie | | | ~ |
| | | | | | | | | |
| | | | | | | | | |
| Colort IDI (co Deirore tool: concernities | | Respon | sibilities | | | | Com | oleted |
| "Select "P" for Primary task responsibility | bility or | JS | FR | CN | AI | | | |
| Tasks | - | | | | | /******* | | |
| Develop promotional strategy | | : e | | | | | | A 100 100 100 |
| | | | i) | P | | | | \boxtimes |
| Research venues, negotiate venue deals. | | P | | | | | | |
| Research venues, negotiate venue deals. Work out adjustments to promo flyer | | P | | S | | | | |
| Research venues, negotiate venue deals. Work out adjustments to promo flyer Artwork - new flyer | | P | | S | P | | | |

PF02 Project Document Register & Transfer

PF02 is duplicates what is probably the most efficient paper-based design firm form ever created; the ultimate expression of efficiency in a world that is fast becoming history.

One of our future projects is to figure out how to re-create this efficiency in a digital environment. *Watch this space.*

PF03 Incoming Project Document Register

PF03 updates the conventional, paper-based format for tracking inward project documents: When did we get it, whom from, what is it, what date is it, who's it for. To this we've added fields for *Document type* and *Document file name*.

The first utilizes a drop-down menu to help us categorize the document type; the send provides an instant link to retrieve any document that is stored electronically in our database.

The *Description* and *Received from* fields allow for a minimum of four lines of text visible at anytime, and visible at any length when the field is clicked. However, they both include a "slide-up" feature that uses only the minimum needed to display the full text when printing or creating a pdf file of the document.

| Protect Meg | atowers Training Sample | Use this for information | Use this form to record and track project information received from others. | | | | |
|-------------------|-------------------------|-----------------------------------|--|---------------------------|-----------------------------|--|--|
| Date received: | Received from: | Description or Dwg. numbers | Doc. type: | Doc. date/n Document f | ev. Directed to: ilename | | |
| 24/6/11 | Acme Engineers | Structural steel design queries | Corresp. | 19/6/11 | Fred Nerk | | |
| | | | Megatower | s Quote 076 | 75.doc | | |
| 30/6/11 | Acme Engineers | Structural steel concept drawings | Drawings | 28/6/11 | Fred Nerk | | |
| | | | NA | | | | |
| | | | | | | | |